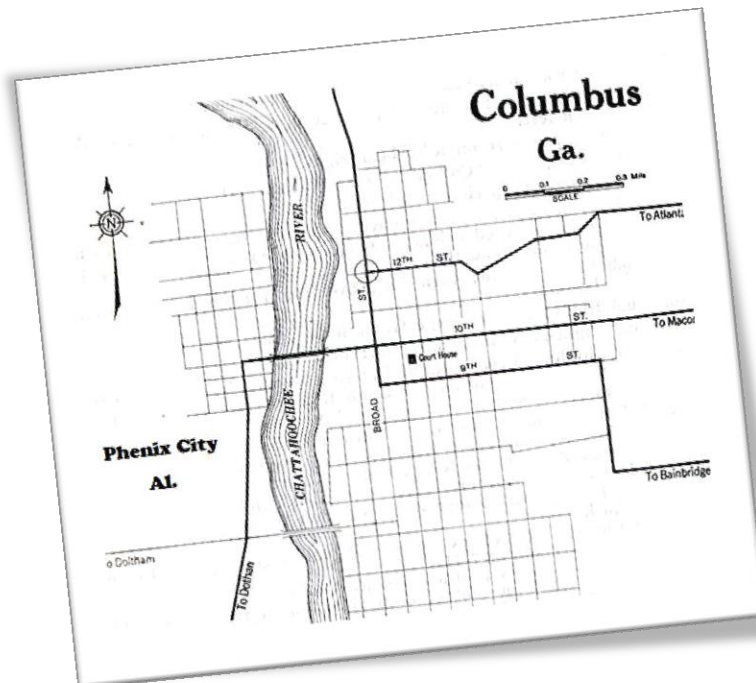


# Homeless Resource Guide

The Homeless Resource Guide is a guide focused on services for individuals experiencing homelessness or those at risk of homelessness. The Guide's purpose is to connect individuals and service providers to valuable and relevant community resources in Columbus and the Chattahoochee Valley.

Homelessness does not define a person, but is a situation that one faces. Just as there are many roads that might bring a person to that situation there are many roads out....



Roads can be service providers who provide critical resources to those in need. If you are interested in learning more about homelessness and what is being done in the community, email [homeless@HomelessResourceNetwork.org](mailto:homeless@HomelessResourceNetwork.org) for more information

If you are an agency appropriate for this publication or need to change your agency's content please contact the Homeless Resource Network at [homeless@HomelessResourceNetwork.org](mailto:homeless@HomelessResourceNetwork.org)



Information subject to change without notice

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The Homeless Resource Network expresses appreciation to



for managing the Homeless Resource Guide from 2005 through 2010

## **Clothing**

**Lazarus Society**.....(334) 298-8552

607 Sixteenth St

Phenix City, AL 36867

Hours: M, W, F 9:00am – 11:30am

Requirements: None

Fee: Free to Alabama residents

**Love in Action** .....(706) 324-2055

Mission of Fourth Street Baptist Church

222 Fifth St

Columbus, GA 31901

Hours: 3<sup>rd</sup> M 11:00am – 1:00pm

Requirements: Show identification

Fee: Free to anyone.

**Midway Baptist Church**.....(334) 298-2824

PO Box 1267

9244 Lee Rd 246

Smiths Station, AL 36877

Hours: M, W 9:00am – 2:00pm, Tu, Th 11:00am-1:00pm

Requirements: None – leave message they will call you back

Fee: None

**Mission Columbus**.....(706) 507-4672

3679 Steam Mill Rd #B

(706) 322-7757

Columbus, GA 31906

Hours: M – Tu 9:00am – 4:00pm, W 9:00am – 1:00, Th 9:00am – 4:00pm,

F 8:00am – 12:00pm

Requirement: Call ahead of time to hear specific times and limits

Fee: Free to homeless

**Salvation Army**.....(706) 327-0275

1718 Second Ave

Columbus, GA 31901

Hours: M–Tu 8:45am – 2:00pm, W 8:45am – 12:00pm by phone appointment only

Requirements: Picture ID at pick up. Pickup clothing voucher during hours above at main office, then go to the Salvation Army store.

Fee: Free

**St. Anne's Catholic Church Outreach**.....(706) 568-1592

1820 Box Rd

Columbus, GA 31907

Hours: Tu, W, Th 9:00am – 11:00am

Requirements: Agency referral

Fee: Free

**Working Closet, Inc.**..... (706) 322-6840  
806 First Ave  
Columbus, GA 31901  
Hours: M – F 9:00am – 4:00pm. Please call first.  
Requirements: Female  
Fee: Free to homeless women

**Valley Rescue Mission** ..... (706) 322-8267  
2903 Second Ave  
Columbus, GA 31904  
Hours: M – F 9:00am – 11:30am and 1:00pm – 4:00pm  
Requirements: ID and Social Security card. Pickup clothing voucher during hours  
above at main office, then go to the Bargain Center.  
Fee: Free

## **Counseling**

**Department of Veteran Affairs**  
**Veterans Crisis Line**.....(800) 273-8255, press 1  
[www.veteranscrisisline.net](http://www.veteranscrisisline.net)  
Hours: 24 hour hotline.  
Can also chat online at [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

**Family Center**.....(706) 327-3238  
[www.thefamilyctr.org](http://www.thefamilyctr.org)  
1350 Fifteenth Ave  
Columbus, GA 31901  
Hours: M, W 8:00am – 5:00pm, Tu, Th 10:00am – 7:00pm, F 8:00am-4:00pm  
Requirements: Call office for information.  
Fee: Sliding fee scale based on income (\$15-\$75)

**Pastoral Institute**.....(706) 649-6500  
[www.pilink.org](http://www.pilink.org)  
2022 15<sup>th</sup> Ave  
Columbus, GA 31901  
Hours: M – Th 8:00am- 8:00pm, F 8:00am – 5:00pm  
Requirements: Call office for information.  
Fee: Sliding fee scale based on income

## **Education**

### **Adult and Community Education .....(706) 641-5620**

928 Manchester Expy

Library Room 611

Columbus, GA 31904

Hours: M – Th 8:00am – 6:00pm

Description: Part of Columbus Technical College, the program offers assistance in helping people achieve their GED. There are no deadlines for test. It is created to progress at own pace, if 16 or 17 years old must have withdrawal papers from last high school and parent or legal guardian must come.

Requirements: State I.D. and complete a locator test on the day of application.

Fee: Placement testing and preparation classes are free. There is a \$160.00 fee for GED test.

### **The Chattahoochee Valley Libraries .....**

<b>Tip:</b> Letter of residency from shelter can be used to obtain library card.
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[www.cvlga.org](http://www.cvlga.org)

Free help in job search and resume building:

[www.cvlga.org/jobs-career-gateway](http://www.cvlga.org/jobs-career-gateway)

Free computer trainings:

[www.cvlga.org/events/computer-classes](http://www.cvlga.org/events/computer-classes)

Library card needed to access library computers and check out materials.

Library card not needed to attend computer classes or use online job resources.

### **Columbus Public Library.....(706) 243-2669**

3000 Macon Rd

Columbus, GA 31906-2201

### **Mildred L. Terry Public Library.....(706) 243-2782**

640 Veterans Pkwy

Columbus, GA 31901

### **North Columbus Public Library.....(706) 748-2855**

5689 Armour Rd

Columbus, GA 31909

### **South Columbus Public Library.....(706) 683-8805**

2034 South Lumpkin Rd

Columbus, GA 31903

### **Cusseta-Chattahoochee Public Library.....(706) 989-3700**

262 Broad St

Cusseta, GA 31805

**Marion County Public Library**.....(229) 649-6385  
123 East Fifth Ave  
Buena Vista, GA 31803

**Parks Memorial Public Library**.....(229) 887-2103  
890 Wall St  
Richland, GA 31825

<b>Tip: With a letter of homelessness a library guest pass can be issued for free.</b>
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**Phenix City-Russell County Library**.....(334)297-1139  
[www.phenixcitylibrary.com](http://www.phenixcitylibrary.com)  
1501 17<sup>th</sup> Ave  
Phenix City, AL 36867  
Hours: M 9:30am – 6:00pm, Tu 9:30am – 8:00pm, W – F 9:30am – 6:00pm,  
Sa 10:00pm – 2:00pm, Su 1:00 – 5:00pm

## **Higher Education**

**Chattahoochee Valley Community College**.....(334) 291-4900  
[www.cv.edu](http://www.cv.edu)  
2602 College Dr  
Phenix City, AL 36869  
Requirements: Go to website [www.cv.edu](http://www.cv.edu) to complete an application.

**Columbus State University**.....(706) 507-8800  
[www.columbusstate.edu](http://www.columbusstate.edu)  
4225 University Ave  
Columbus, GA 31907  
Requirements: Call Admission Office for details.

**Columbus Technical College**.....(706) 649-1847  
[www.columbustech.edu](http://www.columbustech.edu)  
928 Manchester Expy  
Columbus, GA 31904  
Requirements: Call Admission Office for details.

**Georgia Military College**.....(706) 478-1688  
[www.gmc411.com](http://www.gmc411.com)  
7300 Blackmon Rd  
Columbus, GA 31909  
Requirements: Call Admission Office for details.

**Miller-Motte Technical College**.....(706) 561-8457  
[www.miller-motte.edu](http://www.miller-motte.edu)  
1800 Box Rd  
Columbus, GA 31907  
Requirements: Call Admission Office for details.

**Troy University**.....(334) 670-3000  
[www.troy.edu](http://www.troy.edu)  
111 Adams Administration  
601 University Ave  
Troy, AL 36081  
Requirements: Go to [www.troy.edu](http://www.troy.edu) to complete application.

**Virginia College**.....(762) 207-1600  
[www.vc.edu](http://www.vc.edu)  
5601 Veterans Pkwy  
Columbus, GA 31904  
Requirements: Call Admission Office for details.

**Strayer University**.....(706) 225-5300  
[www.strayer.edu](http://www.strayer.edu)  
6003 Veterans Pkwy #100  
Columbus, GA 31909  
Requirements: Call Admission Office for details.

## Public Education

### **Note: If you are homeless with school aged children**

Federal and state laws guarantee immediate enrollment in either the school last attended or the public school in the attendance area where the family is staying, even when records normally required are not available. Transportation will be arranged and school supplies made available. Contact your school's Homeless Liaison to access these services. Visit <http://center.serve.org/nche/> and/or [http://center.serve.org/nche/downloads/briefs/service\\_providers.pdf](http://center.serve.org/nche/downloads/briefs/service_providers.pdf) to better understand your children's rights.

### **Muscogee County School District**

2960 Macon Rd  
Columbus, GA 31906  
Call for specifics.  
Homeless Liaison: Cathy Covington.....(706) 748-2000

### **Phenix City Public Schools**

1212 Ninth Ave  
Phenix City, AL 36868  
Homeless Liaison: Beth Johns .....(334) 298-0534

### **Russell County School District**

91 Poorhouse Rd  
Seale, AL 36875  
Homeless Liaison: Dr. Lalanya Patrick..... (706) 321-2266 ex. 7905

## **Employment**

### **State Department of Labor**

**Alabama Department of Labor**.....(334) 242-8055

[www.labor.alabama.gov](http://www.labor.alabama.gov)

Department of Industrial Relations

Montgomery, AL (no local office)

To File Unemployment:

File Claims .....(866) 234-5382

To Look For Jobs:

Employment Office... ..(334) 749-5065

2300 Frederick Rd

Opelika, AL 36801

Hours: M – F 8:00am – 4:30pm (Central Time)

**Career Center of Alabama**.....(334) 214-4828

[www.joblink.alabama.gov](http://www.joblink.alabama.gov)

Brassell Hall, C Building, Room 132 (located on CVCC campus)

2602 College Dr

Phenix City, AL 36869

Hours: M – Th 7:45am - 4:45pm, F 7:45am – 3:45pm

Description: Center provides career counseling, resume assistance and information about local and national labor markets.

**Georgia Department of Labor Offices**.....(706) 649-7423

[www.dol.state.ga.us](http://www.dol.state.ga.us)

Columbus Career Center

700 Veterans Pkwy

Columbus, GA 31901

Hours: M – F 8:00am – 4:15pm

To File Unemployment:

Individuals must register at the Career Center.

To Look for Jobs:

Once an individual is registered they may obtain employment services.

Requirements: Picture identification and social security card

### **Temporary Employment Agencies**

**Accounting Principals** .....(706) 568-4055

[www.accountingprincipals.com](http://www.accountingprincipals.com)

3469 Macon Rd. PO Box 6348

Columbus, GA 31917

Hours: By appointment only

Description: Provide entry level positions up to CFO for accounting and finance

Requirements: Resume is required to begin application process



**Global Personnel Services** .....(706) 649-6777  
[www.ghsol.com](http://www.ghsol.com)  
 1127 Brown Ave  
 Columbus, GA 31906  
Hours: M – F 8:00am – 4:00pm  
Description: Light industrial and some clerical positions available. Resumes are taken only on M – Th 9:00am – 10:30am and 2:00pm – 3:30pm, F 8:00am – 4:00pm. Applications can be completed online.  
Requirements: State ID, Social Security card, no criminal background, 2 years' experience

**Kelly Services**.....(706) 321-0444  
[www.kellyservices.com](http://www.kellyservices.com)  
 5650 Whitesville Rd, Suite 104  
 Columbus, GA 31904  
Hours: M – F 8:00am – 5:00pm  
Description: Positions available range from clerical to industrial  
Requirements: 2 forms of identification: one must be a form of ID such as state identification card or driver's license and Social Security card. Applications can be done online at [Kellycareernetwork.com](http://Kellycareernetwork.com) .

**Labor Finders**.....(706) 660-9911  
[www.laborfinders.com](http://www.laborfinders.com)  
 4400 Second Ave, Suite 7  
 Columbus, GA 31904  
Hours: Applications are taken M – F 7:00am – 5:00pm  
Description: Temporary, temporary to permanent and permanent employment  
Requirements: Proof of authorization to work legally in United States, must have steel-toe boots

**Labor Ready**.....(706) 323-4832  
[www.laborready.com](http://www.laborready.com)  
 1032 Linwood Blvd  
 Columbus, GA 31901  
Hours: M – F 6:00am – 6:00pm  
Description: Temporary labor services. Transportation to job site is provided if needed.  
Requirements: 2 forms of ID are required: will accept driver's license, state ID, birth certificate or social security card.

**Manpower Temporary Services**.....(706) 596-1313  
[www.manpower.com](http://www.manpower.com)  
 1648 Whittlesey Rd, Suite 100  
 Columbus, GA 31904  
 Applications only accepted online at [www.manpowerjobs.com](http://www.manpowerjobs.com)  
Description: Employment and staffing agency.  
Requirements: 2 forms of ID are required: will accept driver's license, state ID, birth certificate or social security card.

**Randstad**.....(706) 596-8344  
[www.us.randstad.com](http://www.us.randstad.com)  
1002 Broadway  
Columbus, GA 31901  
Hours: M – F 8:00am – 5:00pm  
Description: Full service staffing agency. Applications can be completed online at [www.randstadstaffing.com](http://www.randstadstaffing.com) .  
Requirements: 2 forms of ID are required: will accept driver's license, state ID, birth certificate or social security card. Resume required.

**Resource MFG**.....(706) 327-7877  
[www.resourcemfg.com](http://www.resourcemfg.com)  
5651 Whitesville Rd  
Columbus, GA 31904  
Description: Staffing agency providing temporary, temporary to permanent and permanent employment. Some warehouse positions are available.  
Requirements: Online application

**Trojan Labor**.....(706) 322-9420  
[www.trojanlabor.com](http://www.trojanlabor.com)  
710 Linwood Blvd  
Columbus, GA 31901  
Hours: M – Sa 4:30am – 7:00pm  
Description: Temporary employment agency.  
Requirements: 2 forms of ID are required: will accept driver's license, state ID, birth certificate or social security card.

**Westaff**.....(706) 322-6998  
[www.westaff.com](http://www.westaff.com)  
1340 Fourteenth St  
Columbus, GA 31901  
Hours: M – Th 9:00am – 11:00am and 2:00pm – 3:00pm  
Apply online at [www.westaff.com](http://www.westaff.com) and then call to verify.  
Description: Temporary employment agency  
Requirements: 2 forms of ID are required: will accept driver's license, state ID, birth certificate or social security card.

## **Training Programs**

**Experience Works**.....(706) 596-0490  
[www.experienceworks.org](http://www.experienceworks.org)  
700 Veterans Pkwy  
Columbus, GA 31901  
Hours: M – F 8:15am – 4:30pm. Hours can vary, please call first.  
Description: Training program for persons age 55 and over. Will assess job skills and interest, assist in setting goals and updating resume, learn job search skills and connection to employers who value mature workers and provide individual with temporary income while training.

Requirements: Must be at least 55 years of age, meet income guideline and be actively seeking employment.

**Georgia Job Tips** .....(706) 322-6255

[www.gajobtips.com](http://www.gajobtips.com)

2027 Sixth Ave, Suite A

Columbus, GA 31904

Hours: M – F 8:00am – 5:00pm. Appointments only

Description: Job placement and training service. The goal is to assist dislocated workers in securing permanent full-time employment. Listed companies that will recruit trainees from GA Job Tip agency are funded by WIA. Companies will receive training for free. Pre-employment workshop includes application completion, resume preparation, interviewing techniques, career counseling and job retention.

Requirements: Need referral from Georgia Department of Labor. Helps Georgia individuals over the age of 22 affected by business closures, layoffs or downsizing.

**Goodwill Industries**.....(706) 324-4366

[www.gwivr.org](http://www.gwivr.org)

2601 Cross Country Dr, Building A

Columbus, GA 31906

Hours: M – Th 9:00am – 6:00pm, F 9:00am – 3:00pm

Description: Employment connection and training programs.

Requirements: For all Goodwill programs you need referral from Vocational Rehabilitation, Veterans Administration, ROSS program, Experience Works, Pastoral Institute, or any other funding source. A “Ticket for Work” is provided by SSA if you are receiving SSI/SSDI and can be used as a referral for all programs at Goodwill. Must register first at center.

- **Community Readjustment** – link employees to employers that need minimal work readiness skills.
- **Janitorial Program** – No experience required. Job placement provided.
- **Retail Training Class** – 3-4 week retail training. Learn customer service, communication and other retail related skills.
- **ServSafe** – 2 weeks training food service and food prep, and preservation classes. Restaurants are now required to have employees go through the training and could provide referral/sponsorship.
- **Veterans to Success** – Veterans with disability receive direct employment placement services or trainings to transition from military to civilian employment.
- **Work Evaluation** – 10 day program will observe employment skills. If skills are needed, individual can transition to Work Adjustment Training.
- **Work Adjustment Training** – Program gives skills to make you competitive in job placement (successfully employed). Monthly renewal up to 6 months.

**Success Center – Goodwill**.....(706) 324-4366  
[www.gwivr.org](http://www.gwivr.org)  
**Columbus Career Center Goodwill**.....(706) 324-4366  
2601 Cross Country Dr, Building A  
Columbus, GA 31906  
**East Columbus Success Center Goodwill** .....(706) 341-4724  
6707 Flat Rock Ct  
Midland, GA 31820  
**Phenix City Success Center Goodwill**.....(334) 664-9716  
3605 U.S. Hwy 431 North  
Phenix City, AL 36867

Hours: M – Th 9:00am – 6:00pm, F 9:00am – 3:00pm

Description: Training for three different education opportunities, free career and financial services, job postings, resume writing workshops, Dress for Success, computer access, free tax preparation, free credit check and credit correction assistance

Requirements: None

**Vocational Rehabilitation Services**.....(706) 649-7400  
**Georgia Department of Labor**  
233 Twelfth St, Suite 402  
Columbus, GA 31902

Hours: M – F 8:00am – 4:30pm

Description: This is a program for disabled people wanting to work. It is a volunteer program. You may walk-in or be referred by other programs.

Requirements: Must have a disability

**Workforce Investment Act - WIA**.....(706) 653-4539  
**Georgia Department of Labor**  
700 Veterans Parkway  
Columbus, GA 31901

Hours: M – F 8:00am – 4:30pm.

Description: Provides training to low income individuals or individuals experiencing lay-off due to plant closures, mass layoffs or other effects of the changing economy. Youth Work experience program is also available.

Requirements: Must have referral from Georgia Department of Labor

## **Food**

### **Soup Kitchens and Served Meals**

	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Franchise Missionary 1000 Dillingham St Phenix City, AL 334-298-2803	Lunch 11:45am	Lunch 11:45am	Lunch 11:45am	Lunch 11:45am	Lunch 11:45am		
House of Mercy 1532 3 <sup>rd</sup> Ave Columbus, GA 706-322-6463	Must attend 11am Church Lunch 12:30pm	Must attend 11am Church Lunch 12:30pm	Must attend 11am Church Lunch 12:30pm	Must attend 11am Church Lunch 12:30pm	Must attend 11am Church Lunch 12:30pm	Must attend 10:30am Church Dinner 4pm	Must attend 1:30pm Church Dinner 4pm
SAFE HOUSE 2101 Hamilton Rd Columbus GA 706-322-3773	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm	Breakfast 7am -8am Lunch 11:30am-1pm
Salvation Army 1718 2 <sup>nd</sup> Ave Columbus, GA 706-327-0275	Dinner 5pm	Dinner 5pm	Dinner 5pm	Dinner 5pm	Dinner 5pm	Dinner 5pm	Dinner 4:30pm
Valley Rescue Mission 2903 2 <sup>nd</sup> Ave Columbus, GA 706-322-8267	Must attend 3:45pm Chapel Dinner 4pm	Must attend 3:45pm Chapel Dinner 4pm	Must attend 3:45pm Chapel Dinner 4pm	Must attend 3:45pm Chapel Dinner 4pm	Must attend 3:45pm Chapel Dinner 4pm	Must attend 3:45pm Chapel Dinner 4pm	

**First Presbyterian Church Missions Ministry** .....(706) 322-4523

1100 First Ave

Columbus, GA 31901

Sack lunches: M – F 11:30am – 12:00pm

Use the 11<sup>th</sup> street side for lunch.

**Holy Family Catholic Church** .....(706) 323-6908

1142 Third Ave

Columbus, GA 31901

Sack lunches: M, W, F 8:30am – 9:30am

### **Food Pantries**

Tip: Many food pantries require a referral. Referrals can be obtained through your DFCS food stamps worker if you are receiving food stamps.

**Angel Food Ministries** .....(706) 689-7660

Benning Hills Baptist Church

8 Esquiline Dr

Columbus, GA 31903

Requirements: For area location of churches, please call main number.

Fee: \$ 21.00 per unit.

**Columbus Wellness Center** .....(706) 596-1171

1220 Wildwood Ave

Columbus, GA 31906

Hours: M – Th 9:00am – 5:00pm, F by appointment only

Requirements: Referral

**First Baptist Food Closet** .....(706) 322-4468  
 1214 Third Ave  
 Columbus, GA 31901  
Hours: M, Th 9:30am –11:30am  
Requirements: 2 proofs of identification and social security card.

**Grant Chapel AME Church**.....(706) 682-1770  
 511 Twentieth Ave  
 Columbus, GA 31903  
Hours: Th 8:00am – 10:00am  
Requirements: Call for more information.

**Mission Columbus** .....(706) 507-4672  
 3679 Steam Mill Rd #B  
 Columbus, GA 31906  
Hours: M, Tu 9:00am – 4:00pm, W 9:00am – 1:00, Th 9:00am –4:00pm,  
 F 8:00am – 12:00pm  
Requirements: Can receive 4 times a year, with 30 days in between visits.

**South Columbus United Methodist Church** .....(706) 689-5094  
 1213 Benning Dr  
 Columbus, GA 31903  
Hours: 3<sup>rd</sup> M of each month 12:00pm –1:00pm  
Requirements: ID

**St. Anne's Catholic Church Outreach**.....(706) 568-1592  
 1820 Box Rd  
 Columbus, GA 31907  
Hours: M – Th 9:00am – 11:30am  
Requirements: Need agency referral. Referral should include client name, date of birth, address, the number in household. (These are groceries so client should have access to kitchen facilities to prepare food.)  
Fee: Free

**Uptown Outreach Ministries Food Bank** .....(706) 571-8700  
 1024 Second Ave  
 Columbus, GA 31901  
Hours: M, W, F 1:00pm – 2:30pm  
Requirements: None

**Valley Rescue Mission** .....(706) 322-8267  
 2903 Second Ave  
 Columbus, GA 31904  
Hours: M – F 9:00am – 12:00pm and 1:00pm – 4:00pm  
Requirements: Referral

## **Wynnton Neighborhood Network @ St. Thomas Episcopal Church**

.....(706) 327-0838

2100 Hilton Ave

Columbus, GA 31906

Hours: M – F 10:00am – 12:30pm

Requirements: Referral on letterhead with Social Security Number and the names and ages of children in the household. Please go around to the back of the building for assistance.

## **Food Stamps**

**Columbus Department of Family and Children Services**.....(706) 649-7311

[www.compass.ga.gov](http://www.compass.ga.gov) .....online application

2100 Comer Ave

Columbus, GA 31901

Lost/stolen card replacement.....(888) 421-3281

Hours: M – F 8:00am – 5:00pm

Requirements: Identification card and social security card for all family members requesting food stamps, proof of residence (Muscogee county residence only) and income, and complete application.

**Russell County Department of Human Resources** .....(334) 214-5780

[www.dhr.alabama.gov](http://www.dhr.alabama.gov)

1003 Twenty-fifth Ave

Phenix City, AL 36869

Hours: M – F 8:00am – 4:30pm

Requirements: Can apply online at [www.dhr.alabama.gov](http://www.dhr.alabama.gov) or in office. You will be screened at front desk. Bring Photo ID, proof of residency, social security cards for entire family and proof of income.

## **Identification**

**Alabama Department of Public Safety** .....(334) 298-1953

[www.dps.alabama.gov](http://www.dps.alabama.gov)

1320 Broad St

Phenix City, AL 36867

Hours: M – F 8:00am – 12:00pm and 1:00pm – 4:30pm

State ID Card: \$36.25 fee (cash, Mastercard or Visa), \$31.25 replacement fee.

Driver's License: \$5 fee (cash, Mastercard or Visa) for exams and \$36.25 (cash, Mastercard or Visa) for license, \$31.25 replacement fee.

Documents needed: A certified copy of birth certificate, certified copy of marriage or divorce certificate (if applicable due to name change), social security card, a third form of ID and 2 proofs of residency.

**Georgia Department of Driver Services** .....local (706) 569-3033  
[www.dds.ga.gov](http://www.dds.ga.gov) Statewide (866) 954-3689  
8397 Macon Rd  
Midland, GA 31820  
Hours: Tu – F 8:00am – 6:00pm, Sa 8:00am – 12:00pm  
State ID Card: \$20 fee for 5 year ID, \$32 fee for 8 year ID, \$5 replacement fee for lost or stolen ID with existing expiration date.  
Driver's License: \$20 fee for 5 year license, \$32 fee for 8 year license, \$5 replacement fee for lost or stolen license with existing expiration date.  
Documents needed: A certified copy of birth certificate, certified copy of marriage or divorce certificate (if applicable due to name change), social security card, letter of clearance or driver's record dated within 30 days if you ever had a driver's license or state identification from another state (and don't have the hard copy) and 2 proofs of residency.

**Homeless Resource Network, Inc.** .....(706) 571-3399  
[www.HomelessResourceNetwork.org](http://www.HomelessResourceNetwork.org)  
2221 Second Ave  
Columbus, GA 31901  
Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm  
Description: Provides one-time fee to obtain a certified birth certificate and/or state ID. If assistance has already been given, referrals can be made to other organizations.  
Requirements: Need verification of homelessness on letterhead from shelter.

**Social Security Administration** ..... local office (877) 784-3688  
[www.ssa.gov](http://www.ssa.gov) (800) 772-1213  
7263 NorthLake Dr  
Columbus GA 31909  
Hours: M, Tu, Th, F 9:00am – 3:00pm, W 9:00am – 12:00pm  
Description: Social Security Cards can be obtained for free with certified copy of birth certificate and driver's license or state ID.

## **Legal**

**Georgia Legal Services**.....(706) 649-7493  
[www.glsp.org](http://www.glsp.org)  
233 Twelfth St, Suite 910  
Columbus, GA 31901  
Hours: M – F 9:00am – 5:00pm Walk-ins for evictions only. Prefer telephone intakes.  
Description: No criminal cases. Provides services to clients who have had welfare benefits and/or food stamp applications denied. Other legal services include landlord tenants/evictions, restraining/protective orders. There is a special focus on Senior citizen services. Counsel and advice are available.



**Social Security Administration** ..... local office (877) 784-3688  
[www.ssa.gov](http://www.ssa.gov) (800) 772-1213  
 7263 North Lake Dr  
 Columbus, GA 31909  
Hours: M – Tu 9:00am – 3:00pm, W 9:00am – 12:00, Th – F 9:00am – 3:00pm  
Description: Administers disability programs for SSI (Supplemental Security Income) and SSDI (Social Security Disability Insurance), retirement benefits and survivors' benefits. Applications are taken. Applicants may call or walk in for appointments.  
 Social Security Cards, social security disability, retirement, and survivor's benefits. Social Security Cards can be obtained for free with proof of identity and U.S. citizenship or current work-authorized immigration status.

## **Medical**

### **Medical Care**

**All Kids (Alabama)** .....(888) 373-5437  
[www.adph.org/allkids](http://www.adph.org/allkids)  
 Provides healthcare to families with children under 20 years of age who aren't eligible for Medicaid and cannot afford private health insurance.  
 How to apply: Call to have an application sent or apply online.

**Columbus Health Department** .....(706) 321-6300  
[www.columbushealth.com](http://www.columbushealth.com)  
 2100 Comer Ave, 2<sup>nd</sup> Floor  
 Columbus, GA 31904  
Description: WIC services, breast screening, mammograms and cervical cancer screening, prenatal services and Sexually Transmitted Infections clinic. Most services have a sliding scale fee.

**Columbus Regional Outpatient Clinic (OPC)**.....(706) 321-3710  
 1800 Tenth Ave  
 Columbus, GA 31901  
Hours: M – F 8:00am – 4:30pm  
Description: Provides indigent health care at a minimum cost for Muscogee county residents.  
Requirements: Must first call 706-321-3710, option 2 for a financial screening appointment.  
 700 Eighteenth St Professional Tower Bldg. Suite 102  
 Columbus, GA 31901  
 Documents needed for financial screening:  
 1) Proof of Muscogee county residence for last 3 months.  
 2) Proof of income from last 12 months, letter from pay stub, income verification, a wage statement from the Department of Labor.  
 3) Picture identification (GA ID) and Social Security Card or if no Social Security Card a birth certificate is required. Need Social Security Cards and birth certificates for all children in family.  
 4) Marital Status documents, if applicable.

**Mercy Med of Columbus** .....(706) 507-4687 or (706) 507-9209  
[www.mercymedcolumbus.com](http://www.mercymedcolumbus.com)

**Two sites:**

3702 Second Ave Columbus, GA 31904.....(706) 507-9209

Hours: M, Tu, Th 8:30am – 12:00pm and 1:00pm - 5:00pm, W 8:30am – 12:00pm

3679 Steam Mill Rd Columbus, GA 31906 .....(706) 507-4687

Hours: M, Tu, Th 8:30am – 12:00pm and 1:00pm – 5:00pm, W, F 8:30am – 12:00pm

Description: Providing community primary care for insured and uninsured clients.

Requirements: Call for appointment.

Fee: Based on income with sliding fee scale starting at \$25.00.

**Midtown Medical (previously called Medical Center Hospital)**.....(706) 571-1000

710 Center St

Columbus, GA 31901

**Peach Care for Kids – Georgia** .....(877) 427-3224

[www.peachcare.org](http://www.peachcare.org)

Peach Care for kids is a comprehensive health program for uninsured children living in Georgia. The health benefits include:

- Primary Service Prescription medications Dental and Vision Care
- Preventive Service Mental Health Care Emergency Room Services
- Hospitalization
- To apply for Peach Care call (877) 427-3224 or (877) GA PEACH.
- Enrollment forms are also available at local county DFACS Offices.

**Russell County Health Department** .....(334) 297-0251

[www.adph.org/russell/](http://www.adph.org/russell/)

1850 Crawford Rd

Phenix City, AL 36867

Hours: M – F 7:30am –5:00pm, by appointment only.

Description: Provides immunizations (call for what is not available), family planning, STD check, home health and skin test. WIC, a supplemental food program for women with children, is provided also.

Requirements: Photo ID and proof of residence

**St. Francis Hospital** .....(706) 596-4000

2122 Manchester Expy

Columbus, GA 31904

**Unity Wellness Center** .....(800) 799-4967

Primary clinic phone number.....(334) 749-3593

122 N. Twentieth Street #26

Opelika, AL 36830

Hours: M – F 8:00am – 4:30pm

Description: Provides case management, transportation to appointments, medical assistance and education to people who are HIV positive or have AIDS.

**Valley Healthcare System, Inc.** .....(706) 322-9599  
[www.valleyhealthcolumbus.com](http://www.valleyhealthcolumbus.com)

**Main Site:**

Medical, Dental, Vision and Behavior Care .....(706) 322-9599 x1801  
1600 Ft. Benning Rd  
Columbus, GA 31903

**Additional Sites:**

Medical and Dental Care.....(706) 987-8216  
94 McCrary Rd  
Fortson, GA 31808

Medical Care.....(706) 665-2585  
Dental Care .....(706) 665-2139  
341 N. Washington Ave  
Talbotton, GA 31827

Hours: M – F 8:00am – 5:00pm

Description: Free primary healthcare including dental and pharmacy for homeless. Others on a sliding fee.

Requirements: Patient has to be a participant with a local homeless service provider to be considered homeless and receive a referral from that organization. Picture ID, proof of income and wage inquiry if no income present is also required.

**VA Columbus Based Outpatient Clinic** .....(706) 257-7200  
1310 Thirteenth Ave  
Columbus, GA 31901

Hours: M – F 8:00am – 4:30pm

Description: Medical services for Veterans.

**VA Hospital – Tuskegee** .....(800) 214-8387  
[www.centralalabama.va.gov](http://www.centralalabama.va.gov)

2400 Hospital Road  
Tuskegee, AL 36083

Description: Medical services for Veterans.

**Prescription Assistance**

**Abbott Laboratories**.....(800) 222-6885  
[www.abbviepaf.org](http://www.abbviepaf.org)

Description: Apply online for 90 day supply. Only particular prescriptions available for individuals not covered by any private, public, or Medicaid Part D prescription coverage programs. Must be less or equal to Federal Poverty Guidelines. Exception: May have insurance or higher income, but with large medical or prescription bills you may appeal.

**Bridges to Access**..... (866) 728-4368  
[www.bridgestoaccess.com](http://www.bridgestoaccess.com)  
 PO Box 29038  
 Phoenix, AZ 85038-9038  
Description: Free medications to low income consumers up to 250% of poverty level. Enroll by phone.

**MercyMed of Columbus**.....(706) 507-4687 or 706-507-9209  
 3702 Second Ave Columbus, GA 31904  
 3679 Steam Mill Rd Columbus, GA 31906  
Description: Assistance with medication as available. Eye glasses assistance available through Steam Mill Rd site.  
Requirements: Call for eligibility

**Partnership for Prescription Assistance** .....(888)477-2669  
[www.pparx.org](http://www.pparx.org)  
Description: Application is online  
 Must provide household income, names of prescriptions, age of person, and what state of residence in the household.

**Pharmaceutical Project for Seniors (Georgia Care)** .....(706) 256-2900  
Description: Call and request application. If medications are on drug list, consumers can receive a discount card to purchase medication. \$400 maximum limit.

**Samaritan Fund** .....(706) 327-4958  
 1024 Second Ave  
 Columbus, GA 31901  
Hours: M – Th 9:30am – 11:30am  
Description: One time medication request of \$30

**St. Anne's Outreach** .....(706) 568-1592  
 1820 Box Rd  
 Columbus, GA 31907  
Hours: M –Th 9:00am – 11:00am  
Description: Will need a referral letter from agency. Please call to make sure funds are available before sending client with referral. Need printout from pharmacy with price listed. If medication is too expensive then program will pay a portion of the cost, assists with blood pressure and diabetic medication, will not assist with psychotropic medications.

**United Way** .....(706) 327-3255  
[www.unitedwayofthecv.org/plaintext/ourwork/prescriptiondrugprogram.aspx](http://www.unitedwayofthecv.org/plaintext/ourwork/prescriptiondrugprogram.aspx)  
 1100 Fifth Ave  
 Columbus, GA 31901  
Hours: M – F 8:30am – 5:00pm  
Description: Distributes Coast2Coast RX Card prescription cards. Cards offer discounts off prescription drugs at participating locations. Visit website or call for

a list of locations.

## **Mental Health Treatment**

**American Work Inc.** .....(706) 494-7796

[www.americanwork.org](http://www.americanwork.org)

421 Twelfth St

Columbus, GA 31901

Hours: M – F 8:00am – 5:00pm, initially by appointment only.

Description: Provides outpatient mental health to substance abuse treatment to adults. Services include assessment, crisis, intervention, individual, family and group counseling, Psychiatric and Nursing Services. Services provided on a sliding scale fee and services are not refused based on inability to pay.

Requirements: Must complete application to receive services.

**East Alabama Mental Health Clinic** .....(334) 298-2405

3170 Martin Luther King Jr. Pkwy South

Phenix City, AL 36869

For 24 hours emergency hotline, call 800-815-0630

Description: Provides medical assistance for addictions, mental illnesses and mental retardation.

Requirements: Must meet serious mental illness criteria

Fee: Based on a sliding scale.

**GA Crisis and Access Line** .....(800) 715-4225

24/7 mental health, alcohol or drug assistance hotline

[www.mygcal.com](http://www.mygcal.com)

**NAMI** .....(706) 320-3755

[www.namicolis.org](http://www.namicolis.org)

4411 Rosemont Dr

Columbus, GA 31904

Description: Mental Illness advocacy and information. General education – programs are every 3<sup>rd</sup> Monday of the month at 6:00pm. In addition NAMI Columbus has weekly NAMI connection (Adult Recovery) support group (Meets Saturdays 1:00 – 2:30pm at the Bradley Center) and a weekly families/friends support group (meets Mondays 6:00 – 7:30pm at 4411 Rosemont Drive). See website for additional details or call.

**New Horizons** .....(706)323-0174

[www.newhorizonscsb.org](http://www.newhorizonscsb.org)

(800)241-3659

2100 Comer Ave

Columbus, GA 31906

Hours: M – F 8:00am – 12:00pm and 1:00pm – 2:30pm

Description: Walk in or call to complete an intake procedure before treatment.

The intake generally takes 30-45 minutes. *(A phone in a private room is available at the Homeless Resource Network for those needing to call.)* After intake a call in date will be given. Call on that date and schedule an appointment with the doctor.

Requirements: Picture ID, Social Security Card, proof of residence, wage inquiry or other income verification, proof of insurance, birth certificate. Still begin the intake process even if not all the requirements are readily available.

**P.A.T.H. Program** .....(706) 596-5500  
(Program of New Horizons CSB)

2100 Comer Ave  
Columbus, GA 31906

Description: Projects for Assistance in the Transition from Homelessness.  
Connect the homeless with mental health services.

**R.E.A.C.H.** .....(706) 571-9128  
(Program of New Horizons) (706) 571-9091

1220 Second Ave (706) 571-9048  
Columbus, GA 31901

Description: R.E.A.C.H. is a psychosocial rehabilitation therapeutic social skill building service for individuals to increase and maintain competence in normal life activities and gain the skills necessary to allow them to remain in or return to community programs.

Requirements: New clients must get a referral from New Horizons. Referrals can be obtained at New Horizons main office, 2100 Comer Ave, from 8:00am – 11:30am and 1:00pm – 5:00pm.

**Russell County Department of Human Resources** .....(334) 214-5780  
[www.dhr.alabama.gov](http://www.dhr.alabama.gov)

1003 Twenty-Fifth Ave  
Phenix City, AL 36869-5349

Hours: M – F 8:00am – 4:30pm

Descriptions: Service provides food stamps, jobs (welfare to work), TANF, child support recovery, child welfare division (social and protective services), child abuse and neglect, foster care unit and adult services (abused and neglected adults, foster homes). Quality assurance monitor cases to ensure federal guidelines are followed. A resource development for needy families. Make referrals to other resources.

**Valley Health Care System**.....(706) 987-8336  
1600 Ft. Benning Rd. Columbus GA 31903  
Behavioral health services

## Other Programs

**211 Connects Alabama**..... 334 area code just dial 211  
if that does not connect call .....(888) 421-1266  
[www.211connectsalabama.org](http://www.211connectsalabama.org)

Description: Non-emergency information call center for Alabama residents.

**211 Chattahoochee Valley and Russell County**.....706 area code just dial 211  
if that does not connect call .....(706) 405-4775  
[www.211uwcva.org](http://www.211uwcva.org)

Description: Non-emergency information call center.

**Children and Family Connection, Inc.** .....(334) 448-1010

[www.childrenandfamilyconnection.com](http://www.childrenandfamilyconnection.com)

910 Thirteenth St

Phenix City, AL 36867

Hours: M, Tu, Th 9:00am – 6:00pm and W 9:00am-12:00pm

Description: Provide food pantry, clothing and family counseling

**Columbus Regional SOURCE** .....(706) 571-1946

[www.columbusregional.com](http://www.columbusregional.com)

1900 Tenth Ave

Columbus, GA 31901

Hours: M – F 7:30am – 5:30pm

Description: Provides meals on wheels, aids in assistance with housecleaning, bathing, errands, transportation to medical appointments and day treatment.

Case manager assigned to each Medicaid/SSI recipient.

Requirements: Provides assistance to Medicaid/SSI recipients only. Must be willing to utilize SOURCE provider doctor and be at required level of care.

Fee: None

**Community Case Management** .....(706) 653-1650

(Program of Open Door Community House)

[www.opendoorcommunityhouse.org](http://www.opendoorcommunityhouse.org)

2405 Second Ave

Columbus, GA 31901

Hours: Call for assistance

Description: Provides case management and all that entails to homeless women and homeless women with children. Women can receive up to 6 weeks of free childcare while looking for employment or until the first full paycheck. Once gainfully employed, this program can assist with moving expenses, rental deposit and the first month's rent into permanent housing. Assistance with transportation, clothing, counseling, medical and dental services.

Requirements: Woman experiencing homelessness

**Georgia Department of Veterans**.....(706) 649-1264

[www.veterans.georgia.gov](http://www.veterans.georgia.gov)

1520 Third Ave, Suite S

Columbus, GA 31902

Hours: M – F 8:00am – 4:30pm

**H.A.N.D.S. (Adult Daycare)**.....(706) 653-0828

1228 Twenty-Fourth St

Columbus, GA 31901

Hours: M – F 9:00am – 4:00pm

Description: Provides structured and supervised day care, provides meals, transportation to physician's appointments, medication monitoring, personal care, vocational rehabilitation and counseling.

Requirements: Call office for information.



**Homeless Resource Network**.....(706) 571-3399  
[www.HomelessResourceNetwork.org](http://www.HomelessResourceNetwork.org)  
 PO Box 811  
 2221 Second Ave  
 Columbus, GA 31902  
Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm  
Description: Provides services information and referral to those experiencing homelessness. Services include mail, phone and computer services, and limited secured storage space for personal belongings. Local transportation through METRA for those who are homeless (staying in a shelter or a place not meant for human habitation) is free. Assistance in the acquisition of birth certificates, other identification documents and state ID's including the fees is available for those who are homeless (staying in a shelter or a place not meant for human habitation). Information on how to obtain identification is available to everyone.  
Requirements: Information and referral is available to anyone. To use the transportation and identification components verification of homelessness is required. Clients must have a letter of verification of homelessness from an agency in order to use transportation or identification services.

**Lazarus Society** .....(334) 298-8552  
 607 Sixteenth St  
 Phenix City, AL 36867  
Hours: M, W, F 9:00 am – 11:30am  
Description: Faith based social service outreach; Homeless prevention, food, clothing and blanket. Program will provide assistance past due utilities.

**Open Door Community House**  
**Show Program** .....(706) 323-5518  
[www.opendoorcommunityhouse.org](http://www.opendoorcommunityhouse.org)  
 2405 Second Ave  
 Columbus, GA 31901  
Hours: M – F 8:00am – 10:30pm. Closed weekends.  
Description: Shower program is for people who do not live in a shelter but live on the street. Hygiene packs are issued at no cost. Change of clothing, breakfast, and computer skills training provided. May earn points to wash clothes and get a free haircut.  
Requirements: Homeless and sleeping outdoors

**Operation Butterfly: Wings of Hope, Inc**.....(706) 681-5217  
[www.operationbutterflies.org](http://www.operationbutterflies.org)  
 1501 Thirteenth St, Suite P  
 Columbus, GA 31901  
Hours: Meeting Tu 6:00pm – 7:30pm for females. Please call for male meetings.  
Description: Provides support to individuals dealing with issues related to sexual abuse (ie; rape, fondling, molestation, incest, sodomy, prostitution and sexual assault, etc.). Purpose is to empower, support and heal from any trauma related to sexual abuse.  
Requirements: For individuals 18 years old or older  
Fee: None



**Priority Veteran**.....(866) 460-3827

[www.priorityveteran.org](http://www.priorityveteran.org)

Tuskegee office.....(334) 440-8162

608 Dibble St (334) 440-8164

Tuskegee, AL 36083

Description: Serves veterans across Alabama and in Muscogee County Georgia. Program provides veterans and their families with one-on-one assistance to locate stable permanent housing and links to resources to increase skills and knowledge to remain financially stable.

Requirements: Program serves veterans who are homeless or at risk of homelessness. Veterans discharged other than dishonorable. Veterans with very low income based on area income standards. Veterans with 24 months of service or with a VA Medical Card.

### **River Valley Regional Commission**

**Area Agency on Aging** .....(706) 256-2900

[www.rivervalleyrcaaa.org](http://www.rivervalleyrcaaa.org)

1428 Second Ave

Columbus, GA 31901

Hours: M – F 8:00am – 5:00pm

Description: Provides home delivered meals, congregate meals, respite, homemaking and personal care.

Requirements: Must be 60 or older or have a documentable physical disability.

Fee: Based on household income and if over 60 and qualify. Call for application.

**The SafeHouse**.....(706) 322-3773

(Project of Chattahoochee Valley Jail Ministries)

2101 Hamilton Rd

Columbus, GA 31904

Hours: M – F 8:00am – 5:00pm, Sa 8:00am – 4:00pm, Su 8:00am – 2:00pm

Description: Resource center for recovering people and ex-offenders.

**South Atlantic Center for Veterans Education and Training**....(706) 593-3393

[www.gcvret.org](http://www.gcvret.org)

1179 Henry Ave, Unit 5051

Columbus, GA 31906

Hours: Call for appointment.

Description: Assists homeless veterans and veterans who are at risk of becoming homeless. Provides referrals and organizes annual Stand Down.

Requirements: Veterans only

**Teens Empowerment Awareness w/Resolutions**.....(334) 291-6363

[www.tearsinc.org](http://www.tearsinc.org)

1011 S Railroad St

Phenix City, AL 36867

Description: Work with youth to make good decisions to lead to success.

**Volunteers of America** .....(706) 604-1032  
[www.voasoutheast.org](http://www.voasoutheast.org)  
5820 Veterans Parkway Suite 202  
Columbus, GA 31904  
Description: Work with Veterans through the Supportive Services for Veteran Families Program (SSFV).

## **Rental, Mortgage and Utility Assistance Services**

NOTE: Requirements vary by agency, program, funding availability, and time of the month. Please call agencies to verify if and when assistance is being provided.

**Chattahoochee Valley Episcopal Ministry, Inc.** .....(706) 327-2836  
[www.cvemjubilee.org](http://www.cvemjubilee.org)  
1120 Lockwood Ave  
Columbus, GA 31906  
Hours: Call for appointment, Tu, W, Th 9:30am – 11:00am  
Description: Can assist with mortgage or rent

**Dept. of Family and Children Services**.....(706) 649-7311  
[www.dfcs.dhr.ga.gov](http://www.dfcs.dhr.ga.gov)  
2100 Comer Ave  
Columbus, GA 31906  
Hours: M – Th 7:30am – 5:30pm and F 8:00am – 5:00pm

**Holy Family Church**.....(706) 322-0098  
1142 Third Ave  
Columbus, GA 31901  
Hours: 1<sup>st</sup> Tuesday of the month 9:00am-11:00am  
Description: Offers utility assistance for past due accounts only when funding is available.  
Requirements: Identification and utility bill.

**Lazarus Society** .....(334) 298-8552  
607 Sixteenth St  
Phenix City, AL 36867  
Hours: M, W, F 9:00am – 11:30am  
Description: Faith based social service outreach. Program will provide assistance past due utilities for those in Russell county.

**Salvation Army** .....(706) 327-0275  
1718 Second Ave  
Columbus, GA 31902  
Hours: Call M, Tu 8:45am – 2:00 pm, W 8:45am – 12:00 pm.  
Description: Program provides assistance with Muscogee, Chattahoochee, and Russell counties. If wait-listed, please call back every 2 weeks to update your information.

**Samaritan Fund** .....(706) 327-4958  
1024 Second Ave  
Columbus, GA 31901  
Hours: M – Th 9:30am – 11:30pm

**St. Anne's Outreach** .....(706) 568-1592  
1820 Box Rd  
Columbus, GA 31907  
Hours: M – Th 9:00am – 11:30am  
Description: Please call first for financial assistance.

**Valley Rescue Mission**.....(706) 322-8267  
2903 Second Ave  
Columbus, GA 31904  
Hours: Must call for appointment.  
Description: Utility assistance 1<sup>st</sup> Monday of each month.

**Wynnton Neighborhood Network** .....(706) 327-0838  
St. Thomas Episcopal Church  
2100 Hilton Ave  
Columbus, GA 31906  
Hours: M – F 10:00am – 12:30pm  
Requirements: For utility assistance – only helps with previous balance, must be under \$200.00 and they will pay the last \$ 50.00 only. Must have past due bill with them and will only help once every 13 months.

## **Shelter/Housing Options**

**Tip:** Start contacting the shelters as soon as you know you will need a place to stay, even if it's a few days in advance. Most shelters only accept residents Monday through Friday between 9:00 am – 5:00 pm.

**Note:** A free warrant check is required to stay at shelters. These can be obtained from:  
**Public Safety Building** .....(706) 653-3205  
510 Tenth St Columbus, GA 31901

## **Emergency Shelters**

**Crisis Center of Russell County** .....(334) 297-4484  
**Hot Line** Phone Number.....(334) 297-4401  
Address not disclosed.  
Serves: Women and children who are survivors of domestic violence or sexual abuse.  
Admission policy: Provides emergency shelter for women and children of domestic violence only. Also provides food, clothing and basic needs.

**Damascus Way** .....(706) 653-2061

[www.valleyrescuemission.net](http://www.valleyrescuemission.net)

1200 Eleventh Ave

Columbus, GA 31901

Serves: Women and children

Admission Policy: Must interview with staff before admission. This facility is usually full but does keep a waiting list. Program offers emergency shelter to women and children for 3 – 6 months. There is a chapel requirement.

**Grace House**.....(706) 322-3773

[www.chattahoocheevalleyjailministry.org](http://www.chattahoocheevalleyjailministry.org)

Serves: Men

Admission Policy: Call the phone will be answered “SafeHouse.”

Please ask to speak to person in charge of the Grace House. Potential residents must be able to live independently.

**Hope Harbor** .....(706) 324-3850

[www.hopeharbour.org](http://www.hopeharbour.org)

Address not disclosed

Serves: Individuals who are survivors of domestic violence

Admission Policy: Provides emergency shelter for women and children of domestic violence only

**House of Mercy**.....(706) 322-6463

1532 Third Ave

Columbus, GA 31901

Serves: Men, women and children

Admission Policy: Must interview with Johanne Harris before admission. During the first 5 days residents are not allowed to leave the campus ground. During the first 30 days residents are not allowed to work or look for work. After this 30-day period, residents can work as long as they are in before curfew. Curfew for men is 10:00 pm; curfew for women is dusk. Couples must be able to show a marriage certificate for both people to stay. There is a chapel requirement.

**Salvation Army** .....(706) 327-0275

[www.salvationarmy-georgia.org](http://www.salvationarmy-georgia.org)

1718 Second Ave

Columbus, GA 31901

Serves: Men only

Admission Policy: Hot meal is served daily at 5:00 pm. Check in is approximately 6:30 pm, depending on weather. Photo ID and a police warrant check are required. The first 7 consecutive nights are free and \$8 a night or \$50 a week thereafter. Fees may be reduced or waived for residents who are making strong efforts to find work, but still have no income. Residents must leave at 7:30 am in the morning but may leave their belongings if they plan on returning that evening.

**Trinity House** .....(706) 641-8485  
[www.chattahoocheevalleyjailministry.org](http://www.chattahoocheevalleyjailministry.org)  
Serves: Women and children only  
Admission Policy: Call the phone will be answered "SafeHouse."  
Please ask to speak to person in charge of the Trinity House.

**Valley Interfaith Promise** .....(706) 494-6348  
[www.valleyinterfaithpromise.com](http://www.valleyinterfaithpromise.com)  
P.O. Box 1141  
Columbus, GA 31902  
Serves: Families with minor children only  
Admission Policy: Families must be willing to stay at the facilities of various religious congregations during the hours of 5:30pm – 7:00am. Individuals must make concerted effort to gain employment and permanent housing. Usual length of stay is 30 days but extensions may be granted. Applications are by phone only. Documentation of homelessness must be provided and police warrant check for all adults. Any applying family member must not be chemically dependent or have any acute mental illnesses. There are random drug screenings.

**Valley Rescue Mission** .....(706) 322-8267  
**Also known as Howard Mott Center**  
[www.valleyrescuemission.net](http://www.valleyrescuemission.net)  
2903 Second Ave  
Columbus, GA 31904  
Serves: Men only  
Admission Policy: Daily check in is between 2:30pm – 6:30pm. Since the shelter fills up quickly, it is recommended that an individual check in as early as possible. Residents must leave the premises by 7:00 am with all of their belongings. Valley Rescue is not responsible for items left behind. Residents are allowed to stay up to 90 days in a 12-month period. Picture identification and police warrant check are required. There is a chapel requirement.

### **Transitional Shelters**

**House of T.I.M.E.** .....(706) 327-6836  
[www.thehouseofTIME.org](http://www.thehouseofTIME.org)  
1200 Wynnton Rd  
Columbus, GA 31906  
Serves: Women with chemical dependency only  
Admission Policy: Age requirement of at least 18 and must be homeless. House of T.I.M.E. is a transitional shelter for chemically dependent women. An application, interview and specific lab test results are required. Residents must have completed some type of detoxification before entering the program. This is an intensive program with an employment component. The length of stay is generally 9 months to 2 years.

**Open Door Community House .....(706) 323-5518**

[www.odch.org](http://www.odch.org)

2405 Second Ave  
Columbus, GA 31901

Serves: Women only

Admission Policy: Must apply at Open Door Community House and show verification of homelessness. Once admitted, residents can stay up to 2 years. Residents who work will pay up to 30% of income not to exceed \$60 per week. Residents must be looking for work, working, attending school or participating in a substance abuse treatment program. It is a shared house setting with a communal living area, dining area, kitchen, bathroom, and laundry facility. Residents are allowed to work any shift.

**Single Room Occupancy**

**Job's House .....(706) 571-2873x 2834**

1235 Fifth Ave  
Columbus, GA 31901

Serves: Men

Admission Policy: Must apply in person at the Columbus Housing Authority at 1180 Martin Luther King Blvd, Columbus, GA 31906, M – F between 9:00am – 4:00pm. Applicants must provide the following birth certificate and Social Security card, verification of homelessness and verification of income or lack of income.

Description: Each resident has his or her own room with a door that locks, but must share bathroom facilities. There are no kitchen facilities in the building. The manager must approve microwaves and small refrigerators. If employed, a resident must pay a third of his/her gross income up to a set limit. If a resident is not employed, the rent is \$0. The length of stay is indefinite.

**Personal Care Homes/Assisted Living**

**Georgia**

For a complete list of Nursing, Personal Care and Community Living Arrangements in Georgia, visit the Georgia DHR website at the following link:

<http://167.193.144.247/>

**Permanent Supportive Housing**

**Homeless to a Home.....(706) 327-6836**

(Program of House of TIME)

1200 Wynnton Rd  
Columbus, GA 31906

[www.thehouseoftime.org](http://www.thehouseoftime.org)

Description: Provides homeless women with a decent, safe and permanent home with an array of supportive services designed to promote independence.

Requirements: Must be over 18, homeless and have a documented disability.

Fee: None, but is required to pay 30% of their gross income to defray cost of housing and utilities. No income is required upon entry.

**New Horizons Shelter Plus Care Program** .....(706) 596-5500

[www.newhorizonscsb.org](http://www.newhorizonscsb.org)

2100 Comer Ave

Columbus, GA 31906

Description: Shelter Plus Care is a HUD funded program that assists homeless individuals with mental health disabilities in securing an apartment. Rent is based on 30% of income or if income is zero then rent is zero. Scattered throughout Columbus, a consumer shares a 2-bedroom apartment with another consumer. Rent includes utility, gas and water. Placement is in existing apartments.

Requirements: Must be homeless and have a mental health disability.

**Stewart Community Home**.....(706) 327-2707

[www.sch-info.org](http://www.sch-info.org)

1125 Fifteenth St

Columbus, GA 31901

Description: Serves homeless adults not capable of completely caring for themselves due to mental illness, limited physical disabilities or aged. The SCH, a 72-bed facility, offers nutritious meals, life skill activities, 24-hour protective care, transportation to medical appointments, and watchful oversight of medications, case management and laundry facilities.

Requirements: Must be over 18 and homeless with a mental or physical disability. Individual must be interviewed. Cannot require skilled nursing, must have documentation of disability and cannot be violent or combative.

## **Public Housing**

**Columbus Housing Authority** .....(706) 571-2873

1180 Martin Luther King Blvd (rental office)

Columbus, GA 31906

[www.columbushousing.org](http://www.columbushousing.org)

Hours: M – F 9:00am – 4:00pm. Closed for lunch 12:00pm – 1:00pm.

Public housing applications are received: M – F 9:00am – 4:00pm

Requirements: Age 18 and older to apply, income cannot exceed applicable limits and must meet HUD guidelines. Documents required are social security card, birth certificate on every family member in household, photo ID and verification of income. Provides housing assistance under the HAPP (Section 8) program or public housing. The waiting list varies. Under public housing, rent is based on 30% of income. Residents are responsible for electrical services and must pay for excess gas and water. Applicants must qualify within income limits.

**Phenix City Housing Authority**.....(334) 298-7803

200 Sixteenth St

Phenix City, AL 36867

Hours: M – Th 8:00am – 6:30pm

Requirements: 18 years old or older. Documents needed for application, criminal background check, previous landlord check, birth certificate, social security card and verification of income. If no income, must be able to pay utilities. Provides housing assistance under the HAPP (Section 8) program or public housing.



## Privately Owned Property Offering Subsidized Housing

Tip: Useful website: [www.lowincomehousing.us](http://www.lowincomehousing.us)

**Bull Creek Apartments** .....(706) 563-6001

17 Creek Way

Columbus, GA 31907

Description: Low income family apartments

Requirements: Income based. Call for more information.

**Calvary Community** .....(706) 596-1111

7482 Old Moon Rd

Columbus, GA 31909

Description: Low Income senior apartments

Requirements: Must be 62 or older. Income based. Call office for details.

**Columbus Gardens Ltd** .....(706) 322-7333

425 Third Ave

Columbus, GA 31901

Description: Low income apartments

Requirements: Need to call office to apply.

**Columbus Villas** .....(706) 571-2928

6016 Georgetown Dr

(706) 563-3404

Columbus, GA 31907

Description: Low income family apartments

Requirements: Call office for more details.

**Farrfield Manor** .....(706) 687-1842

419 Farr Rd

Columbus, GA 31907

Hours: M – F 9:00am – 5:00pm. SA by appointment only

Description: Independent Affordable Senior Housing. 1 bed 1 bath total electric apartment.

Requirements: 62 or older, Income Limitations. Rent is 30% of income.

**Hunter Haven Apartments** .....(706) 561-9758

5600 Hunter Rd

Columbus, GA 31907

Description: Low income apartments

Requirements: Based on income, call office for more information.

**Northgate Village Apartments** .....(706) 563-7404

4400 Warm Springs Rd

fax. (706) 563-7663

Columbus, GA 31909

Description: Low income apartments

Requirements: Need to call office for more information.



**The Ralston**.....(706) 322-7331

211 Twelfth St  
Columbus, GA 31901

Description: Housing for those who are elderly and/or disabled

Requirements: Social security card, current government issued photo ID, verification of Date of Birth, mandatory meal plan at \$199.00 per month, eligibility must meet HUD program guidelines, persons 62 and older or disabled, and pass background check. Rent is based on 30% of income. Out of pocket medical expenses can be submitted to reduce monthly income. Application process includes criminal background check and credit check. Service coordinator is available to assist residents with transportation to medical appointments and many other community services. Emergency cord in every room for emergency assistance.

**Renaissance Villa Apartments** .....(706) 327-7796

2701 Buena Vista Rd  
Columbus, GA 31906

Hours: M – F 9:00am – 5pm

Description: Low income apartments

Requirements: Call for more information on how to qualify.

**Saint Mary's Woods Estates**.....(706) 682-6020

4244 St. Mary's Rd  
Columbus, GA 31907

Description: Low income apartments and senior housing

Requirements: 62 years old and meet income requirement Call M – F 9:00am – 5:00pm on how to qualify.

### **Other Housing Resources**

[www.GeorgiaHousingSearch.org](http://www.GeorgiaHousingSearch.org)

Provides Georgians with access to rental housing opportunities. Searchable by section 8 voucher, other subsidized housing, proximity to bus stops, hospitals, and schools, senior housing, location and number of rooms.

**Habitat for Humanity** .....(706) 653-6003

[www.columbusareahabitat.com](http://www.columbusareahabitat.com)

3520 River Rd  
Columbus, GA 31904

Hours: M – F 9:00am – 5:00pm

Description: Works to develop and build affordable housing units

Requirements: Make \$1,400 /month; be willing to put in “sweat equity,” currently living in substandard housing, be able to clear credit problems, and be a Muscogee county resident for at least one year.

**Neighbor Works** .....(706) 324-4663  
[www.nwcolumbus.org](http://www.nwcolumbus.org)  
18 West Eleventh St  
Columbus, GA 31901  
Hours: M – Th 7:30am – 5:30pm  
Description: Help people become first time home owners  
Requirements: Household income must be at least \$1000 per month for home owner assistance.

## **Substance Abuse Treatment**

**AGAPE Center** .....Hotline: 706-327-6078 (AA number)  
214 Eighth St  
Columbus, GA 31901  
[www.aacolumbusga.org/schedule.html](http://www.aacolumbusga.org/schedule.html)  
Description: The Agape Center is a place where recovering alcoholics and other chemically dependent persons and their families and friends can meet in a safe and comfortable atmosphere. Contact the AGAPE Center for more information on time and place for Twelve Step Meetings.  
Requirements: None

**American Work Inc.** .....(706) 494-7796  
421 Twelfth St 24/7 response/outreach  
Columbus, GA 31901  
Hours: Initially by appointment only. M – F 8:00am – 5:00pm  
Description: American Work, Inc. provides outpatient mental health to substance abuse treatment to adults. Services include assessment, crisis, intervention, individual, family and group counseling, Psychiatric and Nursing Services. Services provided on a sliding scale fee and services are not refused based on inability to pay.  
Requirements: Must complete application to receive services

**Celebrate Recovery**  
[www.ccclive.org/celebrate.recovery.com](http://www.ccclive.org/celebrate.recovery.com)  
Faith based 12-step recovery program held at local churches.  
Christ Community Church .....(706) 565-7240  
4078 Milgen Rd  
Columbus, GA 31907

**Columbus Alcoholics Anonymous** .....(706) 327-6078  
[www.aacolumbusga.org/schedule.html](http://www.aacolumbusga.org/schedule.html)  
24-hour answering service  
Provides information on meetings, directions and can refer an individual to a member about AA issues.

- Damascus Way** .....(706) 653-2061  
[www.valleyrescuemission.org/shelters/damascus-way/](http://www.valleyrescuemission.org/shelters/damascus-way/)  
 1200 Eleventh Ave  
 Columbus, GA 31901  
Description: Faith-based nine-month to one year addiction recovery program for women only.  
Requirements: Attend chapel service
- Harmon Family Center** .....(706) 570-3250  
 New Horizons CSB  
 159 Park Rd  
 Talbotton, GA 31827  
Hours: 2<sup>nd</sup> W of each month 9:00am – 4:00pm  
Description: Provides mental health and substance abuse treatment to children, adolescents and adults. Physician and nursing services are available. Case management services include monitoring independent living skills, social skills, and medication maintenance.  
Requirements: Call for appointment
- House of T.I.M.E.** .....(706) 327-6836  
[www.thehouseoftime.org](http://www.thehouseoftime.org)  
 1200 Wynnton Rd  
 Columbus, GA 31906  
Hours: M – Th 9:00am – 5:00pm, F 9:00am – 2:00pm  
Description: House of T.I.M.E. is a transitional shelter for chemically dependent women. An application, interview and specific lab test results are required. Women must have completed some type of detoxification before entering the program. This is an intensive program with an employment component. The length of stay is generally 6 - 24 months.  
Requirements: Must be female, 18+ yrs. old and be homeless.
- Journey to Recovery Program** .....(706) 561-5535  
 New Horizons CSB  
 1441 Boxwood Blvd, D18  
 Columbus, GA 31906  
<http://www.newhorizonscsb.org>  
Hours: M – F 9:00am – 5:00pm  
Description: In-patient substance abuse treatment program. Sixteen bed facility serving men and women. (8 beds for men and 8 beds for women) Provides day treatment program for individuals with strong desire to stay free of drugs. Night treatment program available. Twelve step program and other activities. Weekly group sessions to access progress. Violators of House Rules will be discharged.  
Requirements: Substance abuse diagnosis.
- Midtown Recovery Program** .....(706) 327-0279  
 New Horizons CSB  
 4411 Rosemont Dr  
 Columbus, GA 31904  
[www.newhorizonscsb.org](http://www.newhorizonscsb.org)

Hours: M – Th 8:00am – 4:00pm for intake, Day program operates M – F 9:30am – 3:30pm. Evening program operates M, W, F 6:00pm - 9:00pm.

Description: Midtown Recovery is a peer support program where individuals with substance abuse issues come to discuss their recovery. Peer support is led by consumers. Individual counseling may be requested by the consumer.

Consumers attend educational classes on alcohol and drug use and introduced to support groups such as AA, NA, and CA. Sponsorship is encouraged.

Transportation is provided for those in need.

Requirements: Substance abuse diagnosis and assessment from New Horizons.

**Valley Rescue Mission** .....(706) 322-8267

[www.valleyrescuemission.org](http://www.valleyrescuemission.org)

2903 Second Ave

Columbus, GA 31904

Hours: M – F 9:00am – 4:00pm

Description: Faith-based substance abuse rehabilitation program. 3 phase program. 1<sup>st</sup> Phase – 90 days plus at VRM. 2<sup>nd</sup> phase – “Crossroads” works on the individual’s spirituality and personal development. 3<sup>rd</sup> phase – Transitional phase (optional). Helps individuals obtain a job and a place to stay when no other housing is available.

Requirements: Must complete application. Individual cannot be sex-offender.

Phase III-Graduates from Phase II may return to the VRM and work in the community for 90 days with assessment and approved for additional time on a case by case basis. This allows time for resident to save money to support independent living in a community.

## **Transportation**

**Homeless Resource Network** .....(706) 571-3399

[www.HomelessResourceNetwork.org](http://www.HomelessResourceNetwork.org)

P.O. Box 811

2221 Second Ave

Columbus, GA 31902

Hours: M, Tu, Th, F 9:00am – 12:30pm and 2:00pm – 4:00pm

Description: Free bus passes for homeless individuals seeking to end their homelessness.

Requirements: Must be homeless (living in a homeless shelter or on the street) and have a letter of verification of homelessness from an agency in order to use Homeless Resource Network transportation services.

**METRA Transit** .....(706) 225-4581

[www.columbusga.org/metra](http://www.columbusga.org/metra)

(706) 225-4673

814 Linwood Blvd

Columbus, Georgia 31901

Single ride:

Adult – \$1.30

Adult, *Fort Benning* – \$1.90

Senior Citizen/Disabled – \$0.65  
Senior Citizen/Disabled, *Fort Benning* – \$0.95  
Student – \$1.00 (ID required)  
Child (Taller than fare box) – \$1.30  
Child (Shorter than fare box in seat) – \$1.00  
Child (Shorter than fare box in arms) Only one child can be held. – FREE  
Uptown Express – \$0.55  
Dial-A-Ride – \$2.50 (Must fill out an application for this program and ID required)

Regular pass:

7 day adult pass	\$15.50
14 day adult pass	\$28.00
31 day adult pass	\$53.00

Disability pass:

Requirements: Identification and Medicare card or certificate of disability from doctor.

METRA disability identification card can be purchased for \$5.00.

7 day disability pass	\$7.75
14 day disability pass	\$14.00
31 day disability pass	\$26.50

Senior pass:

Requirements: 62 or older  
Pricing same as Disability pass

Student pass:

Requirements: Must be enrolled in classes and show student ID  
METRA student Identification card is \$ 6.00  
31 day student pass \$23.00

**Phenix City Express – PEX**.....(334) 749-9092 or (877) 743-3739

[www.lrcog.com/pex.html](http://www.lrcog.com/pex.html)

Hours: M – F 8:00am – 4:00pm

Drivers do not make change. You must have correct change for each fare listed above. Fare cards can be bought from the bus driver.

Single Ride:

Adult – \$1.00
Senior Citizen/Disabled – \$0.50
Child (5-17) – \$0.75
Child (under 5) – FREE

Fare cards (15 trips)

Adult – \$14.00
Senior Citizen/Disabled – \$7.50

Child (5-17) – \$11.25  
Child (under 5) FREE

Pex Paratransit Fares:

Requirements: must be certified by a physician to ride the paratransit.

\$2.00 one way – inside the city limits of Phenix City and inside the city limits of Columbus for medical visits only.